

Commitment Template

Name and number of the commitment	
C4- OPEN ESKOLA, OPEN SCHOOL FOR CITIZENS FOR PUBLIC GOVERNANCE	
Commitment Start and End Date	
SEPTEMBER 1, 2018 - OCTOBER 31, 2020	
Lead implementing agency/actor	Álava Provincial Council. Vitoria-Gasteiz City Council
Commitment description	
What is the public problem that the commitment will address?	<ul style="list-style-type: none"> • Lack of recognition by the public administrations of entities and citizens' groups in the participatory processes. • Difficulty and resistance in administrations, both by people and procedures, to incorporate citizen participation in public governance. • Lack of co-responsibility and commitment in coexistence and community affairs. • Lack of social management skills and competencies for participation. <p>Ultimately, LACK OF PARTICIPATORY CULTURE in public governance by different agents.</p>
What is the commitment?	<p>Defining an open school model for citizens for public governance in Euskadi that serves as a reference for its implementation at different territorial levels of the Public Administration, based on:</p> <ul style="list-style-type: none"> • Knowledge shared as equals by the different participants. • Public-private collaboration: space for engaging and collaborating among entities, citizens and the technical and political staff from public governance. • Experimentation with spaces and methods for learning collaborative, negotiation and agreement skills. • Learning and motivation towards participation and co-responsibility in public affairs. • The necessary skill and attitudes for deliberation by all the agents. • The critical activation of citizens for collaboration in the generation of public value. • Commitment to public innovation in terms of good governance: integrity, transparency, accountability and constructive collaboration. • Inter-institutional involvement for the generalization of good practices.

<p>How will the commitment contribute to solve the public problem?</p>	<p>It will be used in any municipality and allows for on-line learning and the exchange of good practices, aimed at:</p> <ul style="list-style-type: none"> • Fostering open spaces for reflection and debate around opportunities, challenges and future projects of the Locality / Historical Territory / Autonomous Community. • Sharing public information with citizens in the most accessible and understandable way possible: finding out more about the activity of the administrations and generating improvement proposals in terms of negotiation and the conciliation of interests. • Generating attitudes and behavior in both citizens and public agents prone to collaboration, based on trust, mutual recognition and co-responsibility. • Training and motivating groups who find it more difficult to participate.
<p>Why is this commitment relevant to OGP values?</p>	<p>Because it is a commitment that aims to create and improve the opportunities and capacities of different agents with the aim of influencing and improving the decisions made in public governance. It is a relevant commitment in improving the quality of democracy and social cohesion.</p>
<p>Resources to achieve this</p>	<p>External resources:</p> <ul style="list-style-type: none"> • Mapping of innovative practices of open schools for citizens in Euskadi and other reference places. (2018. Álava Provincial Council) • Preparing a report with recommendations and elements to be taken into account in the design of a Citizen's School for Public Governance at local level. (2019. Álava Provincial Council) • Design of the Open Eskola Model: objectives, lines of action and evaluation indicators. (2019. Vitoria-Gasteiz City Council). • Participated evaluation of experiences and validation of the results of the implementation of the Eskola Open Model. (2020 Álava Provincial Council) • Elaboration of an Open Eskola Guide - School with experience in the implementation and validation of the results. (2020. Vitoria-Gasteiz City Council). • The Álava Provincial council and the City Council of Vitoria-Gasteiz will co-fund in the same proportion any expenses incurred by the previous external contracts. <p><i>Internal and external resources:</i> <i>(Note: This wording is provisional and will be validated by the Commitment Group in November 2018).</i></p> <ul style="list-style-type: none"> • <i>The methodology with respect to the direction of the Open Eskola Commitment Group, as well as the initial training for the technical managers of the municipalities which decide to implement the Open Eskola Model, will be facilitated by the people who make up the Inter-Institutional Collaboration Group in this Commitment.</i> • <i>The financial resources necessary for the implementation of the specific localities concerned will be programmed and executed in</i>

their respective budgets, without ruling out other possible formulas.

Internal resources:

(Note: This wording is provisional and will be validated by the Commitment Group in November 2018).

- *Inter-institutional collaboration group within the Commitment Group made up of the Álava Provincial Council (2 people), Gipuzkoa Provincial Council (1 person), City Council of Vitoria-Gasteiz (3 people), City Council of Bilbao (1 person) and Innobasque (2 people).*
- *The Inter institutional Collaboration Group will provide a list of locations that, from their point of view, contain the best practices on citizen participation for public governance of the contracted entity for the mapping of innovative practices.*
- *An invitation to participate in the Euskadi municipalities interested in participating in the design of the Open Eskola Model and in promoting its implementation in its locality will be prepared by the Promoter Group, preferably sending this invitation through Eudel.*
- *The developed version of the Open Eskola Model will be offered to the municipalities of Euskadi and outside Euskadi, using open networks, through dissemination by Eudel and other open platforms of national and international local governments.*

Milestone Activity with a verifiable deliverable	Start Date:	End Date:	Status (not started / started / in progress / finished)
1. Setting up the inter-institutional work group	SEPTEMBER 2018	SEPTEMBER 2018	FINISHED
2. Setting up the Commitment 4 group	OCTOBER 2018	16TH OF OCTOBER	FINISHED
3. Mapping of innovative practices of open schools for citizens in Euskadi and other reference places. Note: identify similar projects in Euskadi, in OGP partners and other reference places to add them to the design	NOVEMBER 2018	MARCH 2019	NOT STARTED
4. Development and design of the Open Eskola model, in a participated way. Initially the elements would be: a. Leadership, participating agents and working bodies, budget and institutional commitment. b. Information and communication: on public management and on citizen management of public services. c. Motivation and teaching-learning of skills for collaboration, co-creation and co-management in	APRIL 2019	JUNE 2019	NOT STARTED

<p>the generation of public value. Note: designed for any municipality; link, initially, training / motivation with priority areas for municipal governance.</p>			
<p>5. Implementation of the Open Eskola. Note: in at least one municipality that expresses its interest and commitment in the implementation in its specific location</p>	JULY 2019	MAY 2020	NOT STARTED
<p>6. Evaluation of results and impacts, disaggregated by critical segments and through participatory methodologies.</p>	JANUARY 2020	<p>AUGUST 2020 (OGP EVALUATION)</p> <p>OCTOBER 2020 (VALID RESULTS BY THE COMMITMENT GROUP)</p>	NOT STARTED
<p>7. Model adjustments and development of guides, manuals and guidelines for its generalization.</p>	JANUARY 2020	<p>AUGUST 2020 (ADJUSTMENTS RECOMMENDED BY OGP)</p> <p>OCTOBER 2020 (INCORPORATE VALID CHANGES BY THE COMMITMENT GROUP)</p>	NOT STARTED

How we will know that we are on the right track with the commitment?	How we shall know afterwards that it has been useful?	Some data
<ul style="list-style-type: none"> - There is a shared map of innovative practices of open schools for citizen for public governance in Euskadi, in other reference places and in OGP partners. - There is a consensus model of Open School that contains the elements a.b and c. defined in the Plan for the Development and Model Design stage. - The Open School has been implemented in a municipality. - Initial results and impacts, disaggregated by critical segments and through participatory methodologies, have been evaluated. - The model has been adjusted after the evaluation. - Guides, manuals and guidelines for its generalization have been developed. - Degree of participation of groups facing barriers when participating in public life (people with disabilities, migrants, the unemployed, children, women, youth ...) in the design of the Open School model. - Number of people participating in the implementation of the commitment / number of work sessions. - Level of satisfaction of the people who are part of the commitment group with the processes and products of the work in common. - Level of satisfaction of the Regular Forum with the processes followed and the final products. - Level of citizen satisfaction with the processes in which they have participated. 	<ul style="list-style-type: none"> - Level of stability of the Open School after the completion of the 2018-2020 Plan (Sustainability). - Degree of implementation of the Open Eskola model in other territories (Extension level). - Degree of activity of the Open Eskola created (processes, participants, diversity of the participants ...). - Number of collaborations / alliances with other OGP governments for experimentation and testing of open schools projects for citizenship (exchange of good practices). 	

Contact information	
Contact person	César Rodríguez
Entity to which he/she belongs	Officer for Transparency and Citizen Participation. Álava Provincial Council.
Email and telephone	cesarrodriguez@araba.eus . 945 18 18 18. Extension 52044
Entities and people who participate	
Public institutions	<p>Álava Provincial Council Vitoria-Gasteiz City Council Gipuzkoa Provincial Council City Council of Bilbao</p>
People and entities of civil society	Innobasque - Basque agency for innovation
Workgroup	<ol style="list-style-type: none"> 1) Aitzol Batiz. Chief coordinator. (KULTIBA Cultural Changes). 2) Mariana Álvarez. Citizen's self-proposal. 3) Elsa Fuente. Coordinator (UNICEF Basque Country Committee). 4) Jose Mari Armentia. Development and Strategy Unit. (c2 + i Culture, Creativity, Innovation). 5) Garbiñe Aramendi. Citizen Participation Officer. (Gipuzkoa Provincial Council) 6) Gotzon Bernaola. Director of Public Innovation. (Innobasque). 7) José Luis Pérez. Director of Participation and Civic Centres. (Vitoria-Gasteiz City Council). 8) César Rodríguez. Officer for Transparency and Citizen Participation. (Álava Provincial Council). 9) Jaio de la Puerta. President. (Globalkultura Elkarte). 10) Marta Pastor. Free Time Coordinator. (EDE Foundation). 11) Piter Blanco. Coordinator and founding partner. (Solagune). 12) Miren Gotzone Zaldunbide. Councilor for the Area of Public Services, Participation and Districts. (City of Bilbao). 13) Goizalde Atxutegi. Social Innovation Officer. 14) Vale Tena. Adviser to the city council. (Vitoria-Gasteiz City Council) 15) Isabel Martínez. Councillor for the Department of Participation and Civic Centres. (Vitoria-Gasteiz City Council). 16) Nekane Zeberio. Director of the General Deputy Cabinet. (Álava Provincial Council).